

Ferrari Full Circle Pool Service 2017 Residential Swimming Pool Cleaning Service Agreement

Name _____ Address _____ City _____
Email: _____ Daytime /text# _____ Alt # _____
Access code/key info/Notes: _____

Invoices and completed service reports are emailed unless preferred delivery is requested here: _____

SELECT SERVICE

Weekly Vacuum \$135.00 Bi-Weekly Vacuum \$150.00 Monthly Filter Cleaning \$145.00

SERVICE TERMS AND CONDITIONS:

- Weekly and Bi-Weekly Cleaning Service Includes up to one hour service, vacuuming as needed, empty baskets, skim surface, brush pool, test chemicals and add maintenance chemicals. Back wash filter or rinse cartridges as needed.
- Maintenance Chemicals included with Weekly or Bi-Weekly Vacuum Service: Chlorine pools will receive up to 6 each 3” chlorine tablets, up to 3lbs shock, and dose of algaecide. Salt water chlorinated pools will receive one Mineral Springs Renewal treatment. Any additional chemicals needed above or in addition to this amount may be determined necessary by our Service Technician and will be added and invoiced. Additional billable chemicals include salt, calcium, alkalinity, acid, stabilizer, extra shock above 3lbs, liquid shock, additional or specialty algae treatment, phosphate treatment, stain or metal removers.
**NOTE -Bromine or other non-chlorine products are not included and must be provided and added by customer.
**NOTE - Bi-Weekly service customers are responsible for maintaining pool chemicals during the off weeks.
- Monthly Filter Cleaning Includes disassembling and cleaning filter on site, Test chemicals, give recommendations, *Note: Monthly Service does not include chemicals or vacuuming. If you would like for us to add and invoice Chemicals please initial here _____.
- In the event that a visit takes longer than one hour, additional labor charges will apply per ¼ hour, example: extra labor needed for excessive debris, storm clean up, spring pollen, leaves, filter cleaning.
- If a scheduled week includes a major holiday Memorial Day, July 4th, or Labor Day, we may adjust the service schedule by 1-2 days to provide service to all our customers before the holiday. If service cannot be completed because of inclement weather or for any other reason your service will be performed, no later than Saturday of the scheduled week.
- Customers are responsible to ensure pool is running daily at recommended intervals and time typically 10-12 hours per day.
- Customers are responsible to keep pool and spa water at proper operational level. MID –TILE. If the water level is too low we may not be able to provide service we will notify you that water needs to be added and service cannot be performed. Ferrari Full Circle will not be responsible to fill pool to the proper level.
- Customers are responsible for removing standing water and debris from automatic pool covers. If we find it necessary to remove water on scheduled service day an additional charge will apply. Auto Covers should always be clear of water and debris.
- There will be no credits issued to the customer for service not provided due to locked gates, animal issues, low water level, or any other problems beyond our control that might prohibit us from providing service. If you feel a service visit was missed or you are not satisfied for any reason please contact our office within 24 hours.
- Services for each month will be invoiced at the end of the month. Payments will be processed at the beginning of the following month and charged to your credit card. Please complete the credit card authorization information below.

Authorization for Service: By signing this agreement, I hereby authorize Ferrari Full Circle Pool Service to perform the above selected service on my swimming pool for the 2017 season. I understand and agree to the terms and conditions as stated above. I authorize monthly charges to be charged to my credit card for these services, unless other payment arrangements have been made in writing. Any changes in service or cancellation can be made by contacting the service department in writing with receipt required to email: service@ferrari pools.com. Please allow up to 3 business days upon our receipt prior to scheduled service date for changes to become effective.

___ Visa ___ MasterCard ___ Discover Credit Card # _____ Exp. Date _____ CVC Code _____

Signature _____ Date of Acceptance _____

Please return this Agreement either US mail, fax 508-329-5064, or scan to email service@ferrari pools.com.

Mailing address: Ferrari Full Circle Pool Service 29 Washington Street, Westboro MA 01581