

Name: \_\_\_\_\_ Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Email: \_\_\_\_\_ Daytime/text#: \_\_\_\_\_ Alt #: \_\_\_\_\_

Access code/Key info/Notes: \_\_\_\_\_

Invoices and completed service reports are emailed.  Check here if you would prefer to have paper invoices mailed.

**SELECT VALET PROGRAM**  Weekly Valet \$125.00  Bi-Weekly Valet \$125.00  Drain, Clean & Fill \$425.00 (as needed)

**TERMS AND CONDITIONS** 40 miles or more outside our location add \$40 per visit.

### Weekly Valet Service Includes:

- Spa water tested and chemicals added as needed. (Sodium Bromide Salt billed separately)
- Spa vacuumed
- Water added if needed
- Filter cartridges cleaned as needed

### Bi-Weekly Valet Service Includes:

- Spa water tested and chemicals added as needed. (Sodium Bromide Salt billed separately)
- Spa vacuumed
- Water added if needed
- Filter cartridges cleaned as needed

### Drain, Clean & Fill Service Includes:

- Jet Clean plumbing lines
- Spa drained and cleaned
- Fill Spa (up to 1 hour)
- Add balancing chemicals, alkalinity, calcium, metal gone. (Sodium Bromide Salt billed separately)
- Clean cover
- Start up and system check

*Note: Drain, Clean & Fill Service Includes up to 2 hours of service. (Additional fees may apply if over 2 hours)*

### ACCESS

Please provide code, combination, or hide a key. Please ensure your pets are secured. There will be no credits issued to customer for service not provided due to locked gates, animal issues, or any other problems beyond our control that might prohibit us from providing service. If we arrive on our regular schedule day and we are not able to access your spa for any reason listed above, there will be no credit for the missed visit. If we must return before the next scheduled visit, a \$50.00 return trip fee will be assessed. If you feel a service visit was missed or you are not satisfied for any reason, please contact our office within 24 hours. If scheduled week includes a major holiday Memorial Day, July 4<sup>th</sup>, or Labor Day, we may adjust the service schedule by 1-2 days to provide service to all customers scheduled before the holiday. If service cannot be completed because of inclement weather or for any other reason your service will be performed to the best of our ability.

*\*\*Services for each month will be invoiced at the end of the month. Payments will be processed at the beginning of the following month and charged to your credit card on file. Accounts must have an active credit card on file to be serviced. You will be contacted by the Service Dept for credit card information. Any accounts over 30 Days Past Due will be suspended and not serviced until payment is made.*

### AUTHORIZATION FOR SERVICE

By signing this agreement, I hereby authorize Ferrari Full Circle Pool Service to perform the above selected service on my Hot Tub for the current season. I understand and agree to the terms and conditions as stated above. I authorize monthly charges to be charged to my credit card for these services. Any changes in service or cancellation can be made by contacting the service department in writing with receipt required to email: [service@ferrariipools.com](mailto:service@ferrariipools.com). Please allow up to 7 business days upon our acknowledgment of receipt prior to scheduled service date for changes to become effective.

Signature: \_\_\_\_\_ Date of Acceptance: \_\_\_\_\_

**You will be contacted by our Service Department for credit card information.** Please save and return this agreement via email to [service@ferrariipools.com](mailto:service@ferrariipools.com), or print and fax to 508-329-5064, or print and US mail to Ferrari Full Circle Pool Service, 29 Washington St, Westborough, MA 01581.